

NATHEN HIGGINBOTHAM

nh818825@ohio.edu | Westerville, OH 43081 | [linkedin.com/in/nathenh](https://www.linkedin.com/in/nathenh)

SUMMARY

Detail-oriented cybersecurity student with hands-on IT support experience and a strong foundation in hardware, software, and network troubleshooting. Proven ability to deliver effective solutions in fast-paced environments with a willingness to learn and accept constructive feedback.

EDUCATION

Ohio University — Athens, Ohio

Bachelor of Science in Cybersecurity Operations | Expected May 2029

GPA: 3.9 | Sophomore

EXPERIENCE

IT Support Staff | Ohio University, Athens, OH

2025 – Present

- Provide on-site technical support to students, faculty, and staff for hardware and software issues.
- Troubleshoot network connectivity, system configurations, and account access problems.
- Document support tickets and escalate issues as needed to ensure timely resolution.

Pool Lifeguard | Westerville Parks and Recreation, Westerville, OH

07/2023 – Present

- Responded to emergencies and administered first aid promptly and effectively.
- Enforced pool regulations and maintained a safe environment for all guests.
- Provided friendly guest interactions and answered facility and activity questions.

Cashier & Custard Server | Whit's Frozen Custard, Westerville, OH

06/2022 – 06/2023

- Operated cash register and processed payments accurately across multiple payment types.
- Assisted customers with product selection and maintained a clean checkout area.

PROJECTS

Messiah Daycare App | Web Application Developer

2026

- Helped develop a full-stack daycare management web application in a three-person team using Python, Flask, and Azure SQL Server.
- Collaborated through GitHub with version control workflows including branching, merging, and pull requests.

ThreatForge | Malware Analysis & Threat Research

2026 – Present

- Perform ongoing malware analysis through ThreatForge, a hands-on threat research curriculum developed with an industry cybersecurity professional.
- Conduct static binary triage of malware samples in an isolated Kali Linux environment, documenting indicators and analysis findings.

SKILLS

Technical: Software & hardware troubleshooting, network troubleshooting, Linux systems, PC construction, deploying AI LLMs

Software: Microsoft Office Suite (Word, Excel, PowerPoint, Outlook, Teams), Google Workspace (Docs, Sheets, Slides, Drive, Gmail, Calendar)

Certifications: CPR Certified, Lifeguard Certification

LEADERSHIP & ACTIVITIES

Ohio University Cybersecurity Club — President | April 2026 – Present

- Lead club operations, meetings, and initiatives for a student cybersecurity organization.
- Participate in Capture the Flag (CTF) competitions to develop hands-on offensive and defensive security skills.
- Facilitate engagement with cybersecurity professionals and guest speakers to provide members with industry insight.

Ohio University Wrestling Club — Member | Fall 2025 – Present

Wrestling & Volleyball Team Captain — Motivated and supported teammates through leadership during junior and senior year of high school.

Volunteer Wrestling Coach — Coaching current students at Westerville Central High School, applying competitive experience to develop athletes.